Worker Wednesday

safe work australia

Poor support

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To control the risk from poor support your workplace can:

- Identify what you need to do your job well and safely (e.g. having the right tools, equipment, systems and resources).
- Find ways of sharing information so you can access necessary information quickly (e.g. keep databases up to date).
- Set up the workplace so it is easy to get help from others (e.g. seat teams together and have places where you can have private discussions).
- Ensure supervisors have the skills and time to manage workers (e.g. to answer questions, help with challenging tasks and develop your skills).
- Build a workplace culture that values cooperation (e.g. have team goals and reward workers who help others).
- Hold regular team meetings to discuss challenges, potential solutions and any support needs (e.g. updating old equipment or debriefs after emotionally challenging tasks).
- Train workers to ensure you know how to do your job and use any relevant tools, equipment, systems, policies and processes.